vPass
Airport Passenger Verification System

FAAN
FEDERAL AIRPORTS AUTHORITY OF NIGERIA



vPass Frequently Asked Questions

What is vPASS?

vPASS is a digital passenger identity verification platform that links a passenger's verified identity to their travel information and uses biometric verification to make domestic air travel in Nigeria more secure, seamless, and efficient.

Why was vPASS introduced?

vPASS was introduced to strengthen passenger identity verification, improve aviation security, support regulatory compliance, reduce identity impersonation, and create a more seamless passenger journey.

Who can use vPASS?

vPASS is available to passengers travelling on domestic flights in Nigeria, including Nigerian citizens and foreign nationals.

Do I need to register for vPASS?

Yes. Passengers must complete a one-time vPASS onboarding process to verify and establish their identity. Once onboarded, you do not need to repeat the process for every trip.

How do I register for vPASS?

You can complete your one-time onboarding through the vPASS mobile application, self-service onboarding kiosks at the airport, or with assistance from authorized airport staff.

What do I need to register for vPASS?

The requirements depend on your passenger category:

Nigerian citizens:

- A valid NIN
- Facial biometric capture

Foreign nationals:

- A valid international passport
- Nationality details
- Facial biometric capture

Do I have to register for vPASS every time I travel?

No. vPASS onboarding is a one-time process. Once completed, your verified identity can be linked to your travel information for subsequent domestic flights.

What information do I provide when buying a ticket?

The information required depends on your passenger category.

Nigerian citizens provide:

- The last six digits of their NIN
- Date of birth

Foreign nationals provide:

- International passport number
- Nationality
- Date of birth

Do I have to pay to use vPASS?

No. vPASS is free for passengers. There is no charge for completing onboarding or using vPASS for identity verification.

What happens during check-in?

The airline validates your vPASS onboarding status using the information provided when you purchased your ticket. Once verified, the airline confirms your details, completes the check-in process, and issues your boarding pass. Your travel information is then linked to your verified identity for biometric verification during your journey.

What happens if I have not registered for vPASS before check-in?

You will be informed that you need to complete your vPASS onboarding before proceeding with check-in. You can onboard through the mobile application, airport kiosks, or assisted onboarding with authorized staff. The airline will not validate your boarding pass unless you are onboarded.

What happens if the details I provided are incorrect?

The airline will cross-check the information and make the necessary corrections. The updated details will then be revalidated through vPASS. If you have not completed onboarding, you will be directed to do so before your identity can be revalidated.

How does vPASS work at the security e-gate?

At the security e-gate, you scan your boarding pass and complete facial verification. vPASS matches your verified identity with your travel information. If successful, you can proceed to the boarding area. If verification fails, you will be directed to the appropriate manual processing point or to the airline officials for assistance.

How does vPASS work at the boarding gate?

At the boarding gate, you scan your boarding pass and complete facial verification. vPASS confirms your identity and boarding authorization for the specific flight. Once verified, you can proceed to board. The boarding gate pass validates that you eventually board the air craft.

Does vPASS replace my boarding pass?

No. You still need your boarding pass. It is scanned at the security e-gate and boarding gate, while facial verification confirms that you are the passenger linked to the travel record.

Why do I need a facial scan?

Facial verification confirms that the person travelling is the same person whose identity is linked to the travel record. This helps nullify identity impersonation and unauthorized boarding attempts.

Is my personal information safe?

In alignment with the Nigerian Data Protection Act, vPASS is designed to support secure identity verification while protecting passengers' personal information. For Nigerian citizens, the complete NIN is not transmitted or stored by the airline. The last six digits are used for validation, while the permitted hashed identity reference is stored.

Can someone else use my ticket to travel?

vPASS helps prevent another person from using your ticket by linking your verified identity to your travel record and using facial verification at key points. If the passenger does not match the verified identity, the verification will fail and manual processing will be required.

Does vPASS make airport processes faster?

Yes. vPASS reduces manual identity checks and paperwork by digitally linking your verified identity to your travel information, supporting faster and smoother passenger processing. Vpass also furnishes airline operators with the ability to process digital onboarding which reduces airport bottleneck.

Does vPASS improve airport security?

Yes. vPASS strengthens passenger identity verification at key points in the journey, helping reduce identity impersonation, improve passenger accountability, and ensure the passenger accessing the boarding area and boarding the aircraft matches the travel record. Vpass is designed to alert security agencies about passengers on security watch, helping to protect other travelers and the air space.

Do children need to register for vPASS?

Yes, but the process depends on their passenger category. Infants under two are linked to the accompanying adult's travel record. Children aged 2 to 11 are onboarded through a verified adult. At age 12, they transition to the adult onboarding process. Every accompanying parent/guardian must link the child to their Vpass ID, which validates the child.

Does vPASS work with all airlines?

vPASS is designed to integrate with all airlines approved by FAAN - booking, check-in, boarding, and flight management systems. Airlines use the integration to validate onboarding, link passenger identity to travel information, and support boarding and manifest reconciliation.

How does vPASS help airlines?

vPASS helps airlines reduce manual identity checks, strengthen passenger identity assurance, improve security, support regulatory compliance, speed up passenger processing, and reduce reliance on paper-based processes.

Does vPASS help prevent fraud?

Yes. By linking verified identity to travel records and using biometric verification, vPASS helps prevent identity impersonation, identity substitution, and unauthorized boarding attempts.

Can foreign travellers use vPASS?

Yes. Foreign nationals travelling on domestic flights in Nigeria can use vPASS. During onboarding, they provide their nationality details, scan their international passport, and facial biometric information. For ticket purchase, they provide their passport number, nationality, and date of birth.

What are the main benefits of vPASS?

vPASS provides passengers with:

- Faster and smoother airport processing
- Improved security across our borders
- Digital identity verification
- Reduced manual checks
- Less reliance on paper-based processes
- Improved passenger security
- A more seamless travel experience

Does vPASS use biometric verification?

Yes. vPASS uses facial biometric verification at key points in the journey. Passengers complete facial verification at the security e-gate and again at the boarding gate, alongside scanning their boarding pass.

Will vPASS make travelling easier?

Yes. By linking your verified identity to your travel information and using digital and biometric verification, vPASS reduces manual checks and supports faster, smoother movement through the airport.

Why is vPASS important?

vPASS supports a smarter, safer, and more secure aviation identity ecosystem in Nigeria. It strengthens identity assurance, supports compliance, improves passenger processing, and contributes to the digital transformation of domestic air travel.

Where can I get help using vPASS?

You can get assistance through the Help section of the vPASS mobile application, self-service onboarding kiosks, or authorized airport staff. If you experience an issue at a gate, you will be directed to the appropriate airline or manual processing point.

Do infants require vPASS onboarding?

Infants under two years are required to have a NIN which is used in linked them to the accompanying adult's Vpass ID.

How are children aged 2–11 onboarded?

Children aged 2 to 11 are onboarded through a verified adult guardian and receive a Child vPASS ID. Their travel information is linked to the verified guardian.

What happens when a child turns 12?

At age 12, the passenger transitions from the child onboarding process to the adult onboarding process.

Can a child onboard independently?

No. A child must be onboarded through and linked to a verified adult guardian.

What are onboarding kiosks used for?

Onboarding kiosks are self-service stations that allow passengers to complete their one-time vPASS onboarding at the airport, providing an alternative to the mobile application or assisted onboarding.

What are e-gates used for?

Security e-gates verify a passenger's identity before granting access to the boarding area. Passengers scan their boarding pass and complete facial verification before access is granted.

What are biometric boarding gates used for?

Biometric boarding gates verify a passenger's identity and boarding authorization before they board the aircraft. Passengers scan their boarding pass and complete facial verification before proceeding to board.

How many times do I have to complete facial recognition and scan my boarding pass?

You complete the process twice:

1. At the security e-gate, to access the boarding area.
2. At the boarding gate, to confirm your identity and boarding authorization.

You do not need to repeat your vPASS onboarding at either gate.

Do I scan my boarding pass or my passport?

You scan your boarding pass at the security e-gate and boarding gate.
Your identity document is used during onboarding:

- Nigerian citizens provide their NIN information and facial biometric capture.
- Foreign nationals provide their international passport, nationality details, and facial biometric capture.

Your verified identity is then linked to your travel information and confirmed through facial verification at the gates.

What happens if facial verification fails?

If facial verification fails, access through the gate will not be granted. You will be directed to the airline or designated manual processing point, where your identity and travel details can be reviewed and you can receive assistance.

What happens if my boarding pass cannot be scanned?

If your boarding pass cannot be scanned at the security e-gate or boarding gate, you will be directed to the airline or designated manual processing point for assistance and further verification.