

INTEGRATED MANAGEMENT SYSTEM POLICY STATEMENT

FEDERAL AIRPORTS AUTHORITY OF NIGERIA

In fulfilling its statutory mandate of managing the operations of the Federal Government owned commercial airports nationwide, the Federal Airports Authority of Nigeria (FAAN) is committed to delivering safe, secure and quality services to all its stakeholders including traveling passengers, airports' host communities, their environments as well as making effective use of natural resources to support sustainable development in our aviation ecosystem.

FAAN will equally continue to comply with all applicable extant laws and regulations, and improve our Integrated Management System to ensure operational excellence, stakeholder satisfaction, maintaining highest standards of safety and operational integrity, and proactively identifying, managing, and eliminating risks while consistently delivering our premium world-class services.

Specifically, we are committed to:

- ✓ Integrating quality, health, safety, and environment (QHSE) in how we do business;
- ✓ Ensuring that our airports and workplaces are conducive to all persons;
- ✓ Preventing pollution, injury, and ill health;
- ✓ Complying with applicable legal requirements and other requirements to which we subscribe, related to our environmental aspects, risks, hazards, etc, associated with the ISO 9001 :2015 QMS and ISO 14001:2015 EMS (Q&E) integrated management system;
- ✓ Providing the framework for training, setting, and reviewing IMS objectives and targets;
- ✓ Documenting, implementing, maintaining, and continually improving on our Q&E integrated management system and its performance;
- ✓ Communicating to all persons working under our control with the intent that they are made aware of their individual and Q&E obligations;
- ✓ Making this policy available to relevant interested parties;
- ✓ Contributing to the development of sustainable energy systems and technology;
- ✓ Demonstrating the importance of Q&E through hands-on leadership and behavior;
- ✓ Openness in all Q&E issues and active engagement with stakeholders;
- ✓ Ensuring Q&E training for employees and creating appropriate level of awareness;
- ✓ Encouraging the lesson learned from accidents and incidents to improve on control;
- ✓ Ensuring prevention of alcohol and drug at workplace by employees;
- ✓ Ensuring excellent customer satisfaction in our services;
- ✓ Ensuring that the quality of our services meet their intended output.

This policy statement shall be communicated, understood, implemented and supported throughout the Authority and linked to consistent IMS objectives. It will be reviewed from time to time for suitability in order to ensure that it continues to be appropriate and in line with business needs.



MRS. OLUBUNMI KUKU
Managing Director/Chief Executive